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#### The Limits of Machine Learning

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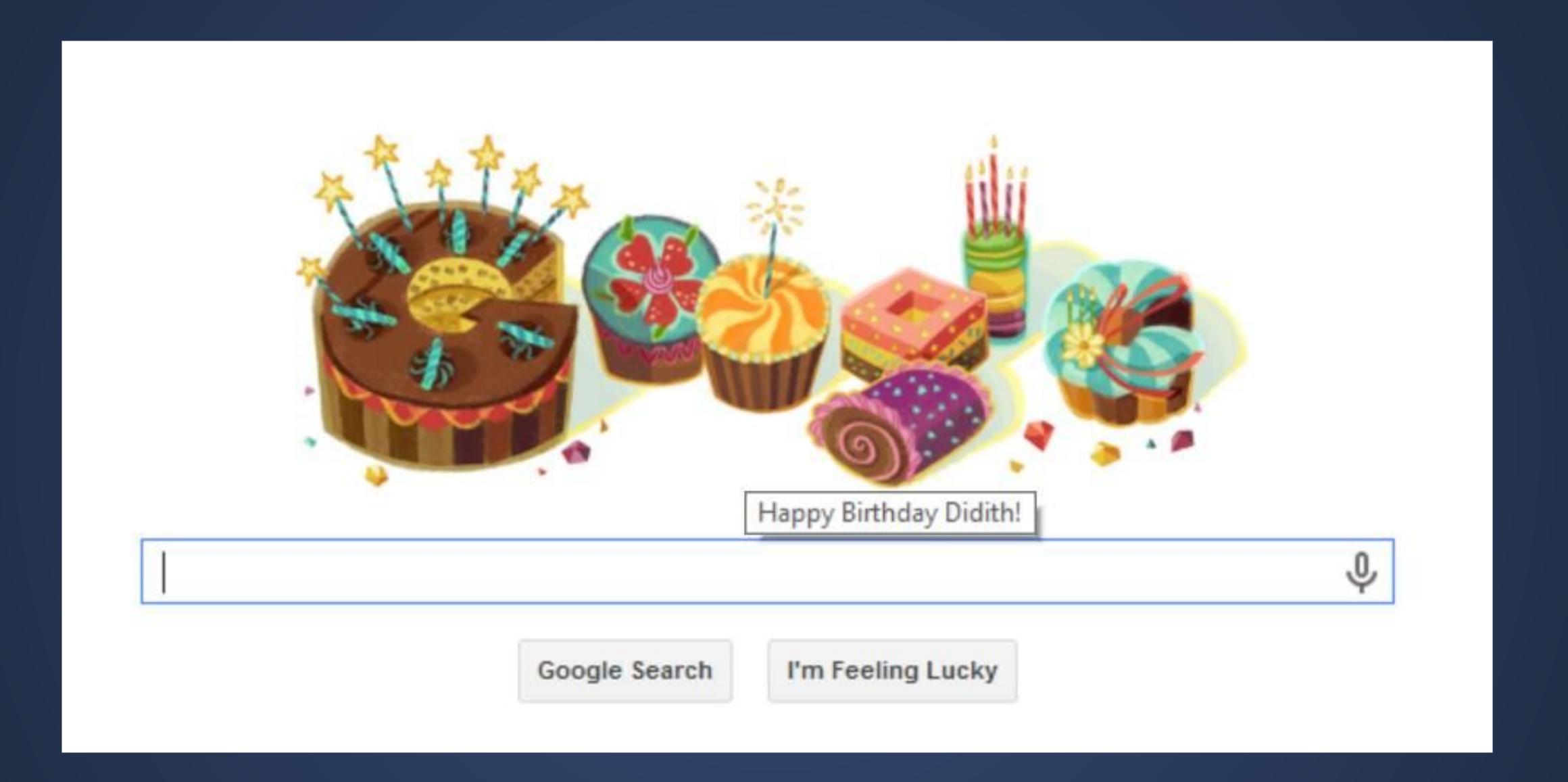
ATENEO

# Magisterial Lecture SERIES

# Magisterial Lecture SERIES

MA MERCEDES T RODRIGO, PhD

The Limits of Machine Learning





- How much does Google know about us?
- How worried should we be?



• How much does Google know about us?

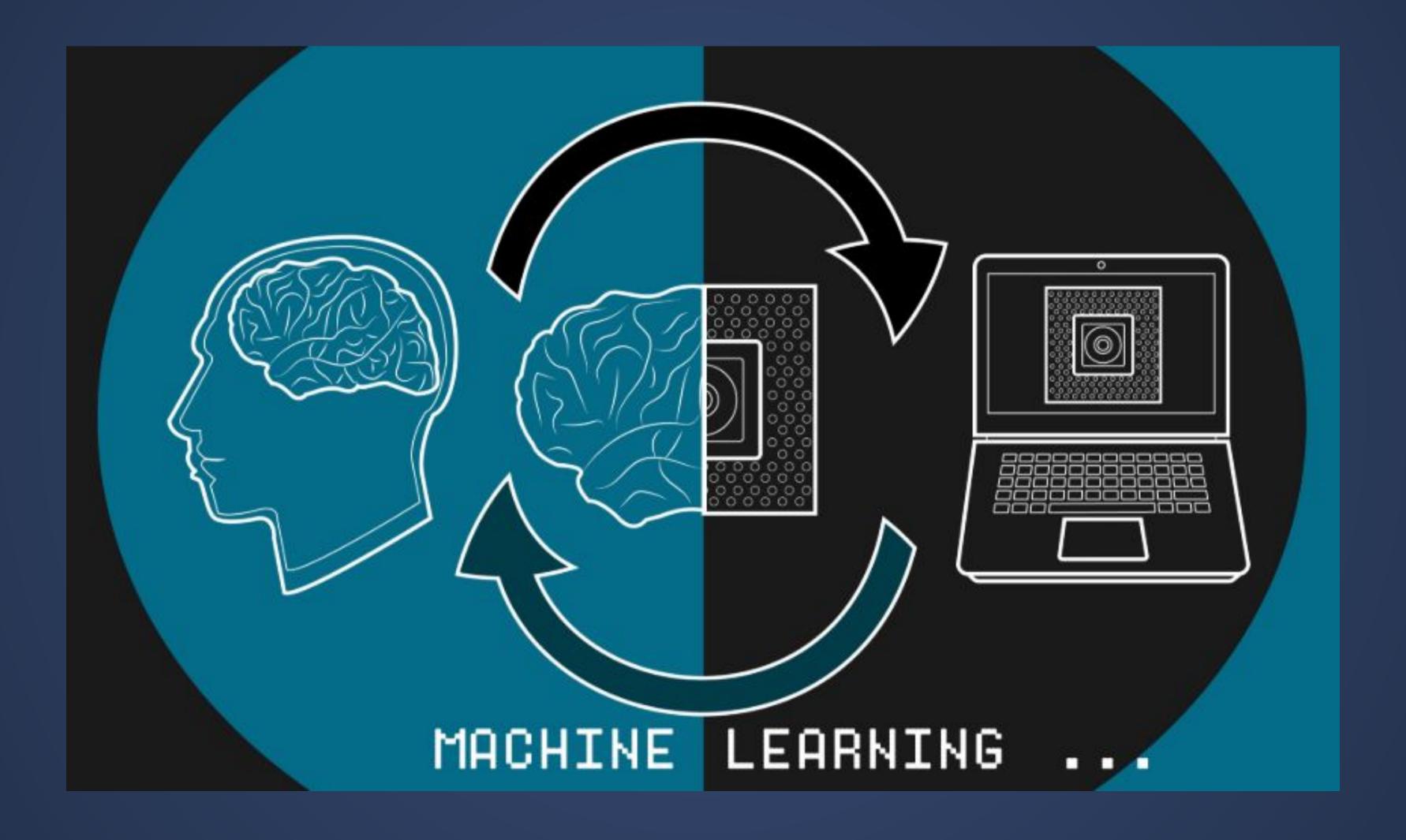


#### MACHINE LEARNING

- What we will most likely buy
- Where we will most likely go
- What we will most likely do
- What we will like to watch
- How we can be influenced or nudged



#### MACHINE LEARNING





#### ARTIFICIAL INTELLIGENCE IN EDUCATION

- Students who are frustrated
- Students who are struggling
- Students who have disengaged with the learning materials



#### ARTIFICIAL INTELLIGENCE IN EDUCATION

- How to bring them back on task
- How to help them make use of the resources available to them
- How to scaffold and guide their learning better



At its best, machine learning should help us discover creative solutions to complex problems.



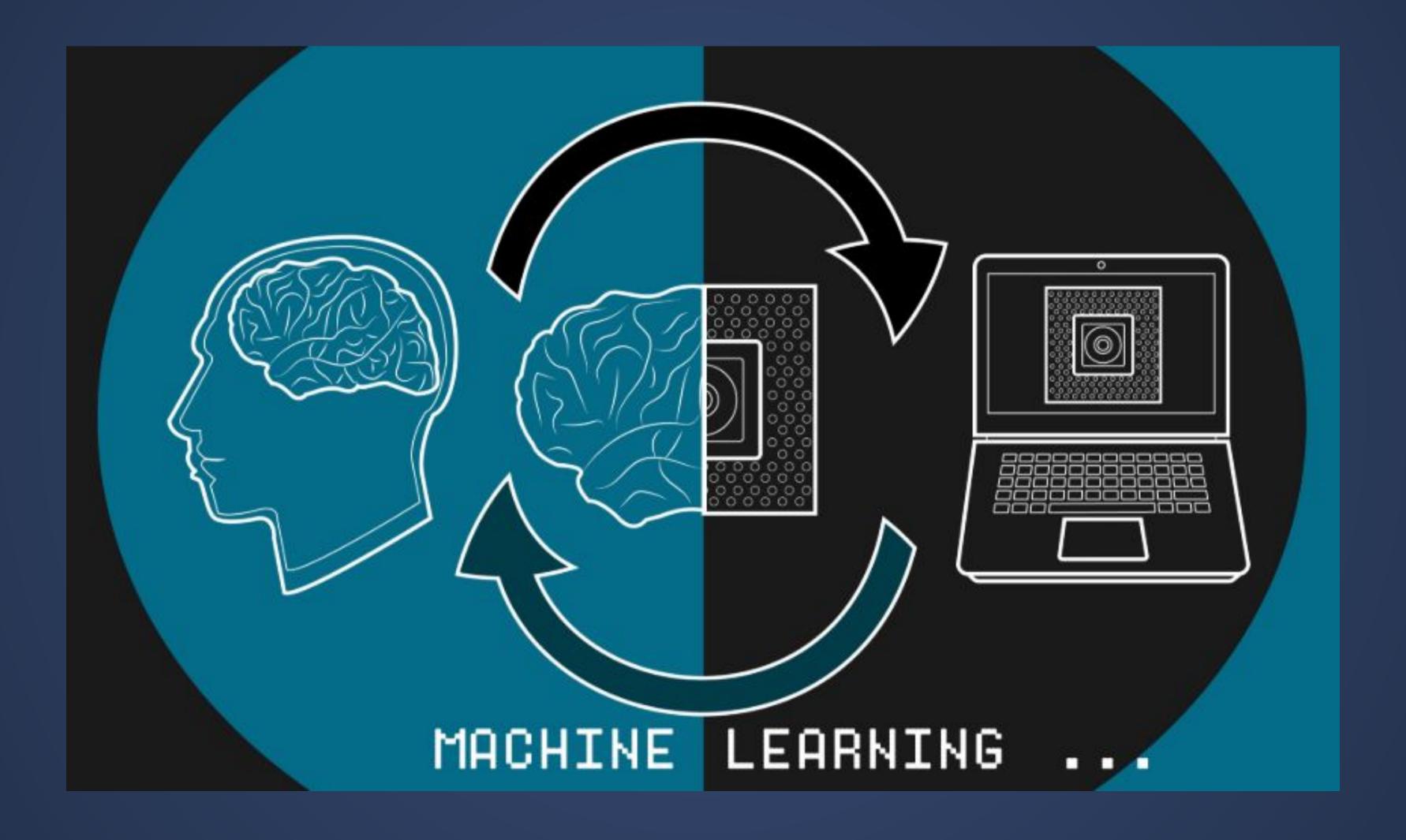
• How worried should we be?



### Machine learning has limits.



#### MACHINE LEARNING





1. Data is inherently biased.



Western

Educated

Industrialized

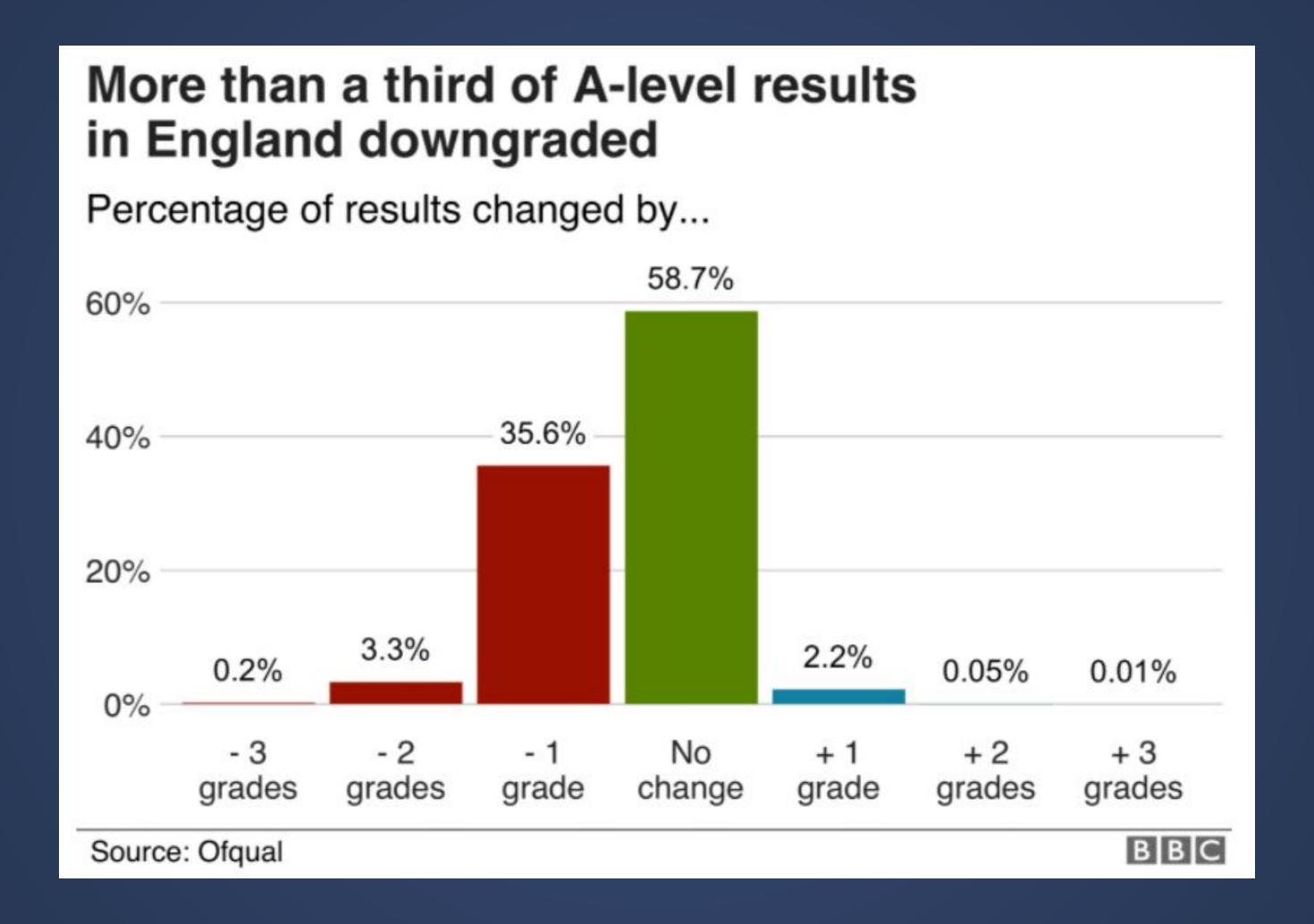
Rich

Democratic



2. Machine-learned models tend to be opaque.

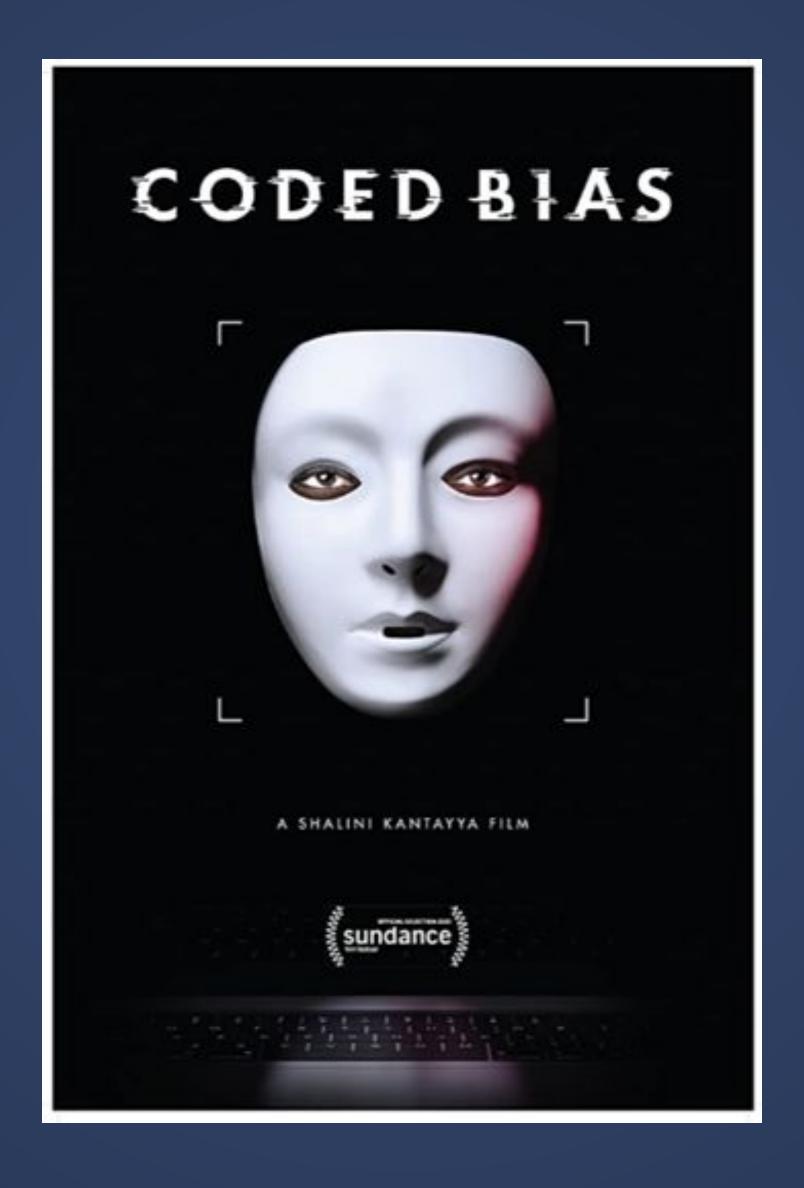




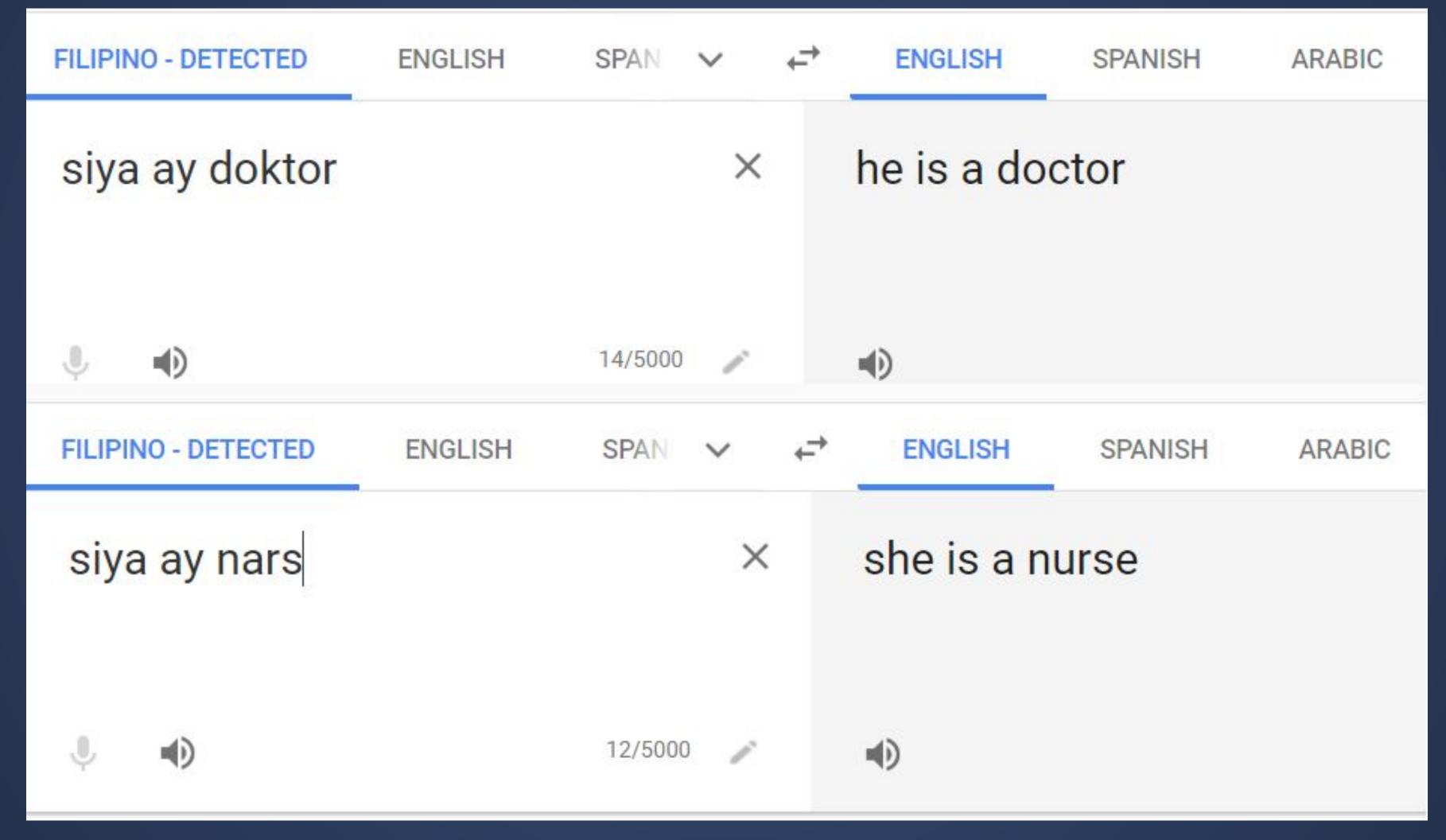


3. Outcomes can be discriminatory.





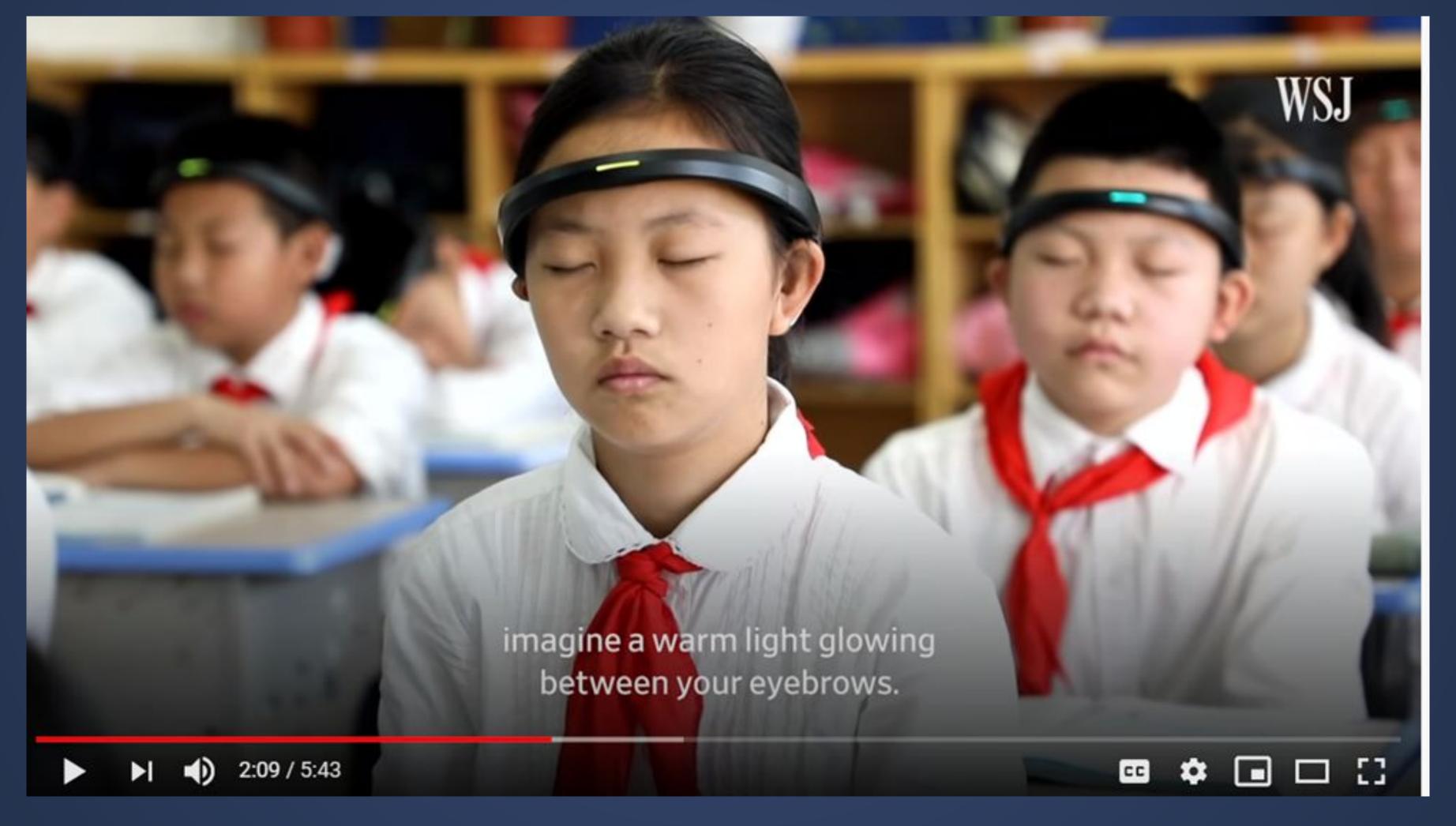






4. Applications of machine learning can be manipulative and controlling.







5. The effects of these models can cascade and scale.



DOI: 10.1073/pnas.1320040111 · Corpus ID: 2062574

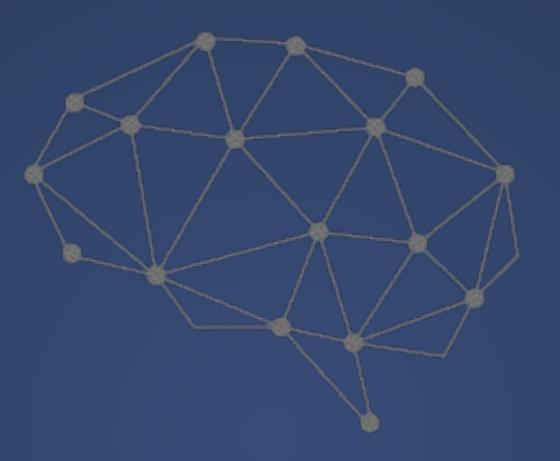
# Experimental evidence of massive-scale emotional contagion through social networks.

Adam D. I. Kramer, Jamie Elizabeth Guillory, Jeffrey T. Hancock · Published 2014 · Medicine, Psychology · Proceedings of the National Academy of Sciences of the United States of America



6. Applications reflect the values of those who own or control the models.





## Cambridge Analytica



• How worried should we be?



Who are the people behind the models? What ends do they serve? Do you trust them?



That's how worried you should be.



Be aware that machine-learned models cannot see their limitations.

Demand truth, transparency, fairness from these algorithms and the people who control them.



"[Machine-learned models] codify the past. They do not invent the future. Doing that requires moral imagination, and that's something only humans can provide. We have to explicitly embed better values into our algorithms, creating ... models that follow our ethical lead."

- Cathy O'Neil, Weapons of Math Destruction

